

What's on

The calendar below shows key events over the next few months, from RTiG and our associates. For further details of RTiG events please contact secretariat@rtig.org.uk

Webinars

6 August Better Connected – Connecting Systems and networks.

Face to Face

9 July Franchising is not just about contracts, Birmingham

For booking details and additional events see the website.

Working Groups

Future Bus Priority
Accessible Information

PTIC

17 September Virtual

Conferences

10 September UK Bus Summit
11 November Quality Bus 2026

RTiG Board

30 July Online

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Newsletter Frequency and Email Alerts

The newsletters are produced on a monthly cycle.

They will be posted on the RTiG website and emailed out to the newsletter contact list.

If you think a colleague or contact would benefit from receiving the RTiG newsletter then please ask them to fill out the form on the website or use the QR Code.



Social Media

RTiG is on these social media channels:

Linkedin

<https://www.linkedin.com/company/12119271/>



Bluesky

<https://bsky.app/profile/rtig.org.uk>



Instagram:

https://www.instagram.com/rtig_inform/



Facebook:

<https://www.facebook.com/RTIGInform>



NEWS & EVENTS

Working Groups

If anyone wants to become involved in any of the work packages in the business plan then please feel free to discuss or commit by getting in contact with Tim tim.rivett@rtig.org.uk.

Future Bus Priority Working Group

At the last practical bus priority event there was plenty of discussion about the challenges of the current approach to providing bus priority. We discussed what works and where there are opportunities to do things differently and what the medium and long term futures may be and need to be able to handle.

It was agreed that the current RTIG / UDG standard T031 needs some updates to better meet requirements – a group has been reviewing this and is nearing the end of the review which will update the document and XML standard.

There was also a desire to fully review how bus priority could work in future. A working group has started to meet, but is in the early days still and new members are more than welcome.

If you want to be part of either of this working group please contact secretariat@rtig.org.uk

Accessibility of Printed and Electronic Information Working Groups

There are currently two documents which give advice on how to provide information to the passenger, one for electronic information and another for printed. The former is an RTIG document, the later originally developed by ATCO.

RTIGPR003-D002 Inclusive passenger information - A guide to good practice for bus passenger technology providers (2018)
ATCO Printed Information at Bus Stops - Good Practice Guidelines

Both documents are in need of review because of the passing of time, technology developments and changing understanding and capability.

NEWS & EVENTS

We have two groups active, one looking at printed information and one on digital information.

If you want to be part of either of this working group please contact secretariat@rtig.org.uk

ITS World Congress 2027

The Intelligent Transport Systems (ITS) World Congress is the world's largest transport technology conference. The 2027 edition will be hosted by Transport for West Midlands (TfWM) at the NEC Birmingham between Monday 25 and Friday 29 October.

Over 15,000 global experts and industry leaders will attend. Delegates will participate in:
an exhibition of the latest transport products and services, talks, seminars, and workshops
a region-wide programme of technical visits, cultural experiences, and networking events



Birmingham
ITS World Congress
25-29 October 2027

Partners

ITS World Congress Birmingham 2027 is organised by ERTICO, Europe's public-private partnership for smart and sustainable mobility. The successful bid was supported by the Department for Transport, Intelligent Transport Systems UK, Department for Business and Trade, Centre for Connected and Autonomous Vehicles and NEC Birmingham.

RTiG Stand & Opportunity for Members

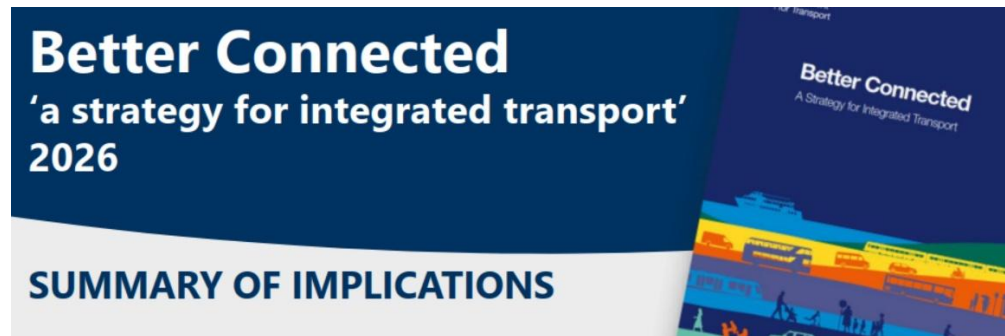
RTiG will be having a stand at the congress, and whilst this will be in part to raise awareness of RTiG and the work we do, the prime purpose is to showcase the excellent work done by our members and help you reach a global audience.

To achieve this our stand will be in the style of a pavilion showcasing organisations who would otherwise have their own stand.

We have committed to a stand, the size of which can change depending on demand.

If you are interested in the opportunity, then please get in contact with tim.rivett@rtig.org.uk

Better Connected - Summary of implications



Following on from the publication of the Better Connected Strategy we have summaries the impact for public transport, information and specific implications for local transport authorities, operators and the supply chain.

<https://www.rtig.org.uk/documents/rtigs017-1>

Past Events

Better Connected Transport Strategy – What does it mean for Information?



DfT “Better Connected” Integrated Transport Strategy – Implications for Passenger Information

17 June 2026

NEWS & EVENTS

The Department for Transport's Better Connected Integrated Transport Strategy sets out a vision for a more seamless, joined-up transport system across England—one where passengers can plan, access, and complete journeys across modes with minimal friction. Central to this ambition is the role of high-quality, consistent, and interoperable passenger information.

This RTiG webinar will look at how the strategy reframes expectations around passenger information, highlighting both the opportunities and challenges for authorities, operators, and technology suppliers.

Key Themes

1. Passenger-Centric Information Ecosystem

The strategy places passenger needs at its core, emphasising door-to-door journey information that spans modes, operators, and geographies.

2. Data Integration and Interoperability

A key pillar of Better Connected is the ability to combine data from multiple sources into coherent, reliable outputs. The webinar will examine the implications for existing standards and services.

3. Real-Time and Disruption Information

The strategy highlights the importance of timely and accurate real-time information, particularly during disruption.

4. Accessibility and Inclusion

Ensuring that passenger information is accessible to all users is a central objective.

5. The Role of Standards and Industry Collaboration

Delivering integrated passenger information at scale will depend on strong alignment across industry stakeholders.

<https://www.rtig.org.uk/workshops/2026-06-17>

Next Face to Face event**Franchising is not just about contracts — it's about data**

Thursday 9 July
10:30 – 15:45
Face to Face

Central Birmingham

Authorities across England that are introducing bus franchising are placing growing emphasis on data — from timetable and AVL feeds to ticketing, reporting and contract-performance systems. Publicly available franchising material shows a clear focus on operator data requirements, KPI monitoring, payment adjustment, network oversight and customer experience.

Join us for a timely discussion on why data matters in a franchised environment, what authorities need to manage networks effectively, and how stronger data can support better information for passengers, improved reliability and clearer accountability.

Call for speakers : please contact tim.rivett@rtig.org.uk if you would like to speak.

The event is being held:
Millenium Point, Curzon Street, Birmingham, B4 7AP

<https://www.eventbrite.co.uk/e/1990780846101>

Upcoming Webinars**Better Connected – a renewed emphasis on connecting systems and networks**

6 August 2026, 13:00

Following the release of the Integrated National Transport Strategy, also known as “Better Connected”, and Transport Data Strategy, the Richard Holland from Systra will consider what they mean together and how they may mean a renewed emphasis on making transport systems work together to provide better outcomes both for passengers and wider society.

<https://www.eventbrite.co.uk/e/1992831141590>

Bus Open Data in Scotland

An update on Open Data in Scotland

we were preparing to lay legislation in the Scottish Parliament which would make BOD mandatory in roughly the same way as it is in England. Unfortunately, due to the Scottish May election and the pending Parliamentary summer recess period, the laying of the legislation has had to be delayed in the latter part of 2026. The legislation will now be brought forward by Mr Flynn MSP, the new Cabinet Secretary for the Economy, Tourism and Transport, following Ms Hyslop's retirement.

While creating a small delay, it does give us a longer period to create the supporting guidance before the legislation comes into force. In line with the formal consultation which you took part in during 2025, we will specify that the mandatory data standards for BOD in Scotland will be TransXChange for timetables, NetEX for fares, SIRI for real time information and the NAPTAN standard for local authority bus stop information. This also mirrors the standards set for England under the current arrangements.

As we will have a separate interface and update mechanism for Scotland, we intend to create guidance specific to our mandatory regime. We have heard from individual operators that in some cases it is very easy to interpret certain data fields in some areas in a number of ways, and that standard definitions backed up by plain English descriptions with example text would be beneficial.

They plan to host (via teams) an overarching meeting to discuss what we need to put in this guidance and what it should say, with a mix of operators, RTPS, our own Digital Data Travel Services team etc. in the coming weeks.

Rail Replacement Location Data

The Department for Transport is running a 12-month pilot to supply free and open planned Rail Replacement Location Data to the public transport ecosystem. The technical work to make this data available via the NaPTAN and NPTG public website and the Rail Data Marketplace website is ongoing. We are confident we will launch the pilot for our new service by the end of July.

Our new service will include some guidance notes covering FAQs.

What is the data for?

The dataset is intended to supply open and free rail replacement location (RRL) data to the public transport ecosystem, primarily to support sectoral compliance with the Public Service Vehicles (Accessible Information) Regulations 2023. This data is primarily intended for use in next stop audio announcements and visual displays on board rail replacement vehicles.

Who is it for?

The data set is intended for use by those providing software to enable next stop audio announcements and visual displays, local authorities, those commissioned by train operators to provide services related to rail replacement vehicles, journey planners and researchers. The data is free and open for anyone to download and use, therefore there may be many other use cases.

What does the data contain?

The dataset includes passenger pick up and drop off locations used for rail replacement services in England, Scotland and Wales. These locations may be existing bus stops used on routine bus routes, existing bus stops that are used only for rail replacement services, or locations that are not formal bus stops that are used only for rail replacement services.

The dataset consists of:

- Location coordinates
- Unique identifier reference (ATCO Area Code)
- NPTG locality
- Computer Reservation System code (used to identify specific railway stations, depots and interchanges)
- Station Facility Owner code (refers to the Train Operating Company that operates a specific railway station)
- Passenger facing descriptive text
- Welsh language translations where appropriate
- Data life-cycle metadata

The data does not contain information related to emergency rail replacement services, timetables, routes, real-time vehicle tracking, or service availability.

What is the status of the service?

The Rail Replacement Location Data is provided on a pilot basis for 12 months from 31 July 2026, to enable us to learn from this initial provision of data. We'll transition to a full service, without a break in service, after the pilot phase.

How can the data be accessed?

G O V

N E W S

Initially, the data will be available via a CSV download. During the pilot phase we will provide the facility to access the data via an API and to download in JSON and XML format via our website.

How often will the data be updated?

The most recent data will be visible on the website. We will display the date and time the record was last modified.

Project ROUTE



Project ROUTE is a multi-modal transport careers initiative focused on increasing the pipeline of young people exploring digital, data and future mobility careers across the sector. As part of the programme, one of our career challenges is being developed around buses—giving students the opportunity to engage with real industry questions and gain insight into how modern public transport is evolving whilst developing key data literacy and critical thinking skills.

For bus operators and suppliers, this creates an opportunity to influence future talent early, strengthen social value impact, and position the organisation as an innovative leader in transport. Through practical challenge-based engagement, online, in the classroom and onsite suppliers and operators can help raise awareness of careers across operations, technology and customer experience while supporting the development of skills that will shape the future of the sector.

This project is being run by ITS UK and digdata with support from RTiG.

For more information see <https://www.its-uk.org/project-route/become-a-project-route-partner/>

Transmodel Standards and GitHub

All Transmodel standards will migrate to a new common GitHub location in the next few months.

The new location will be:
<https://github.com/TransmodelEcosystem>

There will be repositories for each of the standards.

The current locations will auto-redirect to the new location so in the short term there will be no need to change workflows.

NeTEx has moved already and is:

<https://github.com/TransmodelEcosystem/NeTEx>

SIRI moved in late June to:

<https://github.com/TransmodelEcosystem/SIRI>

Call for Resilient Multimodal Passenger Transport with AI and Digital Technologies

Ed: Only one of the three partners needs to have an EU giving plenty of options for partnerships.

Deadline: 08-Oct-2026

The European Commission is inviting proposals under Horizon Europe to strengthen the resilience of multimodal passenger transport systems through advanced digital technologies, real-time data analytics, digital twins, and generative and discriminative artificial intelligence (AI). The initiative aims to help transport networks anticipate disruptions, minimize passenger delays, maintain essential services, and recover more efficiently from unexpected events.

With a total budget of €10 million and an expected contribution of approximately €5 million per project, the programme supports innovative solutions that improve transport reliability and operational resilience across urban, suburban, and long-distance transport networks.

What is this Funding Opportunity?

The European Commission is supporting projects that enhance the resilience of multimodal passenger transport systems through the application of advanced digital technologies and artificial intelligence. The initiative recognizes the growing challenges facing transport networks, including infrastructure failures, extreme weather events, cyber threats, operational disruptions, and increasing mobility demands.

Projects are expected to develop innovative solutions that enable transport operators and infrastructure managers to anticipate, manage, and recover from disruptions more effectively while ensuring reliable passenger services.

<https://www2.fundsforngos.org/transportation/call-for-resilient-multimodal-passenger-transport-with-ai-and-digital-technologies/amp/>

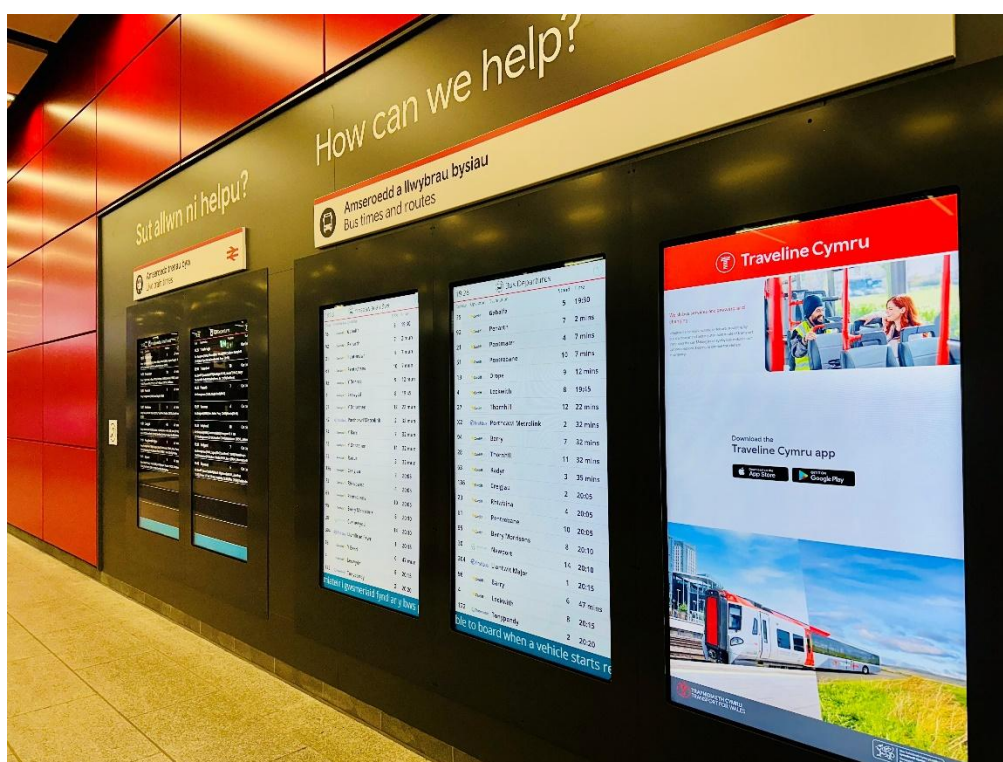
Keeping in touch with you

As well as keeping you up to date with all the latest news from RTIG, this newsletter aims to provide a community forum for members. We therefore offer RTIG members the opportunity to submit a short article here on any issue or innovation that might be of interest to the community.

There are two ways of becoming involved in this:

- Email pieces to us when you have them – press release format is fine, and pictures are welcome.

Nominate a marketing contact who will be included in the editor's monthly process of 'chivvyng'.



Transport for Wales, Cardiff Interchange

Its football world cup season so here are a few things members are involved in around football:

Atlanta, Seattle, Los Angeles: what the Global Public Transit Index shows about bus performance during FIFA 2026

More than two weeks into the FIFA World Cup 2026, and buses have been carrying countless fans to matches across the Americas. FIFA required host cities to strengthen their public transport offerings to accommodate demand. Nearly all hosts took the opportunity to draw from additional federal funding to bolster their operations. But how are these public transport networks actually dealing with the huge influx of riders with each match?

At Snapper Services, we've been tracking bus on-time performance (OTP) across the eight World Cup host cities visible in the Mosaic Global Public Transit Index (GPTI). In this analysis, we're focusing on three United States (US) locations visible in the GPTI – Atlanta, Seattle, and Los Angeles (LA) – and comparing snapshots taken on 11th June (the day the tournament began), 25th June (two weeks in), and 29th June (end of the group stage).

One is performing exceptionally well and the other two appear to be improving slightly from a below-average baseline. However, one of these – Atlanta – is showing some strain in its connecting networks.

<https://www.mosaic.co/articles/atlanta-seattle-los-angeles-fifa-2026>

INIT solutions mobilize football host cities

Handling large events is a challenge for any public transport company. And when the world comes to town, public transportation is the backbone of mobility, so the job is especially demanding. With the biggest and most watched sporting event approaching, host cities, public transport companies and their hard-working staff must be ready to move hundreds of thousands of football fans quickly, safely, and reliably. INIT will be by their side: We support public transport providers in seven out of sixteen host cities. The goal? To help keep local fans and international visitors alike moving across the region.

INIT solutions will support transportation for fifty-one of the 104 games, including both semi-final matches.

Hosting these major events is a milestone achievement but the true legacy lies in stronger infrastructure and smarter mobility for the future. Together with our customers in the host cities, we are helping build public transport systems designed not only for peak demand, but for lasting performance. And while the tournament will conclude, the advancements in mobility will continue to benefit the communities for years to come.

https://www.initse.com/ende/news-resources/knowledge-database/articles/2026/init-solutions-mobilize-football-host-cities/?open_in_layer=1

TTC and Transit app are teaming up

Back in 2012, when Call Me Maybe was the earworm du jour and Phil Kessel was still scarfing down tater tots before faceoffs, we launched Transit app in Toronto.

Over the years we've doubled-down on making Transit the best app for navigating Canada's largest city.

Today, we've been given the unbeleafable privilege to announce a new year-long pilot with Toronto Transit Commission (TTC), focused on improving their digital customer experience. Together, we'll work to make your Toronto commutes even more reliable and — dare we say it? — delightful.

By ridership, TTC is Canada's largest public transit system and the third-largest in North America. Half a million people in the GTA use Transit, including over 300,000 TTC customers. Together, they open Transit a collective 22.7 million times each month.

<https://blog.transitapp.com/ttc-and-transit-app-are-teaming-up/>

Free Child Bus Travel Creates New Opportunities for Destination-Led Bus Information

Government plans to provide free bus travel for children during the summer holidays are expected to encourage more families to explore local attractions, visitor destinations and leisure activities by bus.

The initiative, announced as part of wider cost-of-living support measures, aims to make public transport more affordable for families while supporting local tourism and encouraging greater use of bus services. As more people consider travelling by bus for leisure rather

than necessity, the quality of passenger information will play an increasingly important role in helping those journeys happen.

For transport authorities and bus operators, the challenge is not simply providing services but helping occasional users understand where those services can take them. Families planning a day out often need information that goes beyond traditional route maps and timetables. They want to know which attractions are accessible by bus, how to reach them, and what opportunities are available when they arrive.

Destination-led mapping and visitor guides help bridge that gap by presenting transport networks in a way that connects routes with real places, experiences and attractions. Rather than focusing solely on navigation, these resources encourage exploration and help users discover destinations they may not otherwise have considered.

Pindar Creative specialises in producing transport information that makes bus networks easier to understand and more attractive to use. Our maps, guides and travel information products help transport authorities and operators connect passengers with destinations, supporting both sustainable travel objectives and local visitor economies.

<https://www.pindarcreative.co.uk/news/20260618-free-child-bus-travel-destination-led-bus-information.html>

Worcestershire County Council Commences Region-Wide Rollout of the Ticketer TK300

Combining ticketing, AVL and real-time operational data within a connected ecosystem, the TK300 will help operators and Worcestershire CC streamline workflows, gain greater visibility of performance and make more informed operational decisions.

Rollout will also include Ticker's Vehicle Checklists solution, enabling drivers to complete daily vehicle inspections digitally through their TK300 devices. By replacing paper-based processes, operators can improve compliance, streamline record-keeping and gain greater visibility of fleet safety and maintenance requirements.

<https://www.ticketer.com/press/worcestershire-council-tk300-rollout/>

Management Committee Members

The Management Board for the year 2026-2027 was appointed at the AGM on 24 March 2026. Membership is currently as follows:

Chair: Tony Brown

Members: Sonya Sparks (Essex), Graham Davies (WYCA), Russell Gard (React Accessibility), Jon Salmon (Snapper Services), Tony Brown (Atkins), George Connell (Stagecoach), Simon Gold (Reading Buses)

Contact us

Best by email: secretariat@rtig.org.uk.

<https://www.linkedin.com/groups/8557065>

Next issue

Issue 204 – Monday 3rd August 2026

Please send all contributions to secretariat@rtig.org.uk at any time up to Tuesday 28 July 2026.

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To subscribe: simply complete the form online, use the QR Code or email us at newsletter@rtig.org.uk with your request and a valid email address.



To unsubscribe: email with the subject "unsubscribe" – or simply reply to your notification telling us you'd like to be taken off the list.