

In conjunction with:



Platinum Jubilee Timetable Data

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Status of this document

This document is published.

If there are any comments or feedback arising from the review or use of this document, please contact us at secretariat@rtig.org.uk

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Introduction 1

1.1 **Background**

- 1.1.1 The Bus services around bank holidays will often operate differently to normal weeks.
- 1.1.2 The data for use in services such as the Department for Transport Bus Open Data Service (BODS), Traveline, journey planners, real time systems and mobile phone apps all need to be updated to reflect the changed operation.
- 1.1.3 This advice deals with how to prepare data for the BODS service to ensure that it is correct for the Platinum Jubilee holiday period.
- 1.1.4 School services will not normally need to be adjusted during the Platinum Jubilee week as most schools will be closed for half term

1.2 Scope

1.2.1 This report has no statutory or other legal basis and is purely to provide advice to bus operators, authorities and suppliers.

1.3 **Acknowledgements**

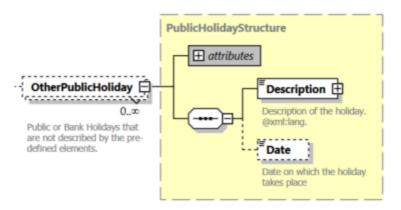
1.3.1 RTIG is grateful to for contributing to the construction and validation of this document.

2 Bank Holidays in TransXChange.

- 2.1.1 Route and timetable data submitted to BODS needs to be in a format called TransXChange. You will already be providing your timetables in the correct format if your routes and timetables appears on BODS.
- 2.1.2 In TransXChange, holidays are defined with names, which then need to be converted into a date by systems using the data. The holiday days, hereafter called Named Days, that TransXChange understands (In the order they appear in schema) are:
 - ChristmasDay
 - BoxingDay
 - GoodFriday
 - NewYearsDay
 - LateSummerBankHolidayNotScotland
 - MayDay
 - EasterMonday
 - SpringBank
 - ChristmasDayHoliday
 - BoxingDayHoliday
 - NewYearsDayHoliday
 - ChristmasEve
 - NewYearsEve
- 2.1.3 If your service operates in Scotland, then these additional days are used:
 - StAndrewsDay
 - StAndrewsDayHoliday
 - Jan2ndScotland
 - Jan2ndScotlandHoliday
 - AugustBankHolidayScotland
- 2.1.4 In this document we are only considering **SpringBank**.
- 2.1.5 Every Named Day, must be specified as either a DaysOfOperation or DaysOfNonOperation for it to be valid for BODS. How to achieve this will differ depending on the software you are using, if you don't know how to do this please contact your supplier.

3 Additional Platinum Jubilee Holiday

- 3.1.1 In 2022 the Queen celebrates her Platinum Jubilee and there will be an extra bank holiday on Friday 3rd June across England, Wales, Scotland and Northern Ireland. This will result in a four-day bank holiday weekend, as the regular Spring Bank Holiday Monday date has moved to be on Thursday 2nd June.
- 3.1.2 The additional Platinum Jubilee day is not listed in TxC as a named day and needs to be coded as an "OtherPublicHoliday".



- <OtherPublicHoliday>
 - <Description>Platinum Jubilee
 - <Date>2022-06-03</Date>
- </OtherPublicHoliday>
- 3.1.3 An example output below showing a trip operating on all public holidays in the order required:
 - <DaysOfOperation>
 - <ChristmasDay />
 - <BoxingDay />
 - <GoodFriday />
 - <NewYearsDay />
 - <LateSummerBankHolidayNotScotland />
 - <MayDay />
 - <EasterMonday />
 - <SpringBank />
 - <ChristmasDayHoliday />
 - <BoxingDayHoliday />
 - <NewYearsDayHoliday />

3.1.4 As a data supplier you will need to ensure that the Platinum Jubilee holiday is set as a day of operation (or as a day of non operation if journeys are not operating on this date).

Spring Bank Holiday 4

- 4.1.1 The regular Spring Bank Holiday Monday date has moved to be on Thursday 2nd June.
- 4.1.2 As a data consumer you will need to change the date of Spring Bank in systems to be 2nd June rather than 30th May.
- 4.1.3 As a data supplier you will need to ensure that the SpringBank holiday is set as a day of operation (or as a day of non-operation if journeys are not operating on this date).
- 4.1.4 If you prepare data on a weekly basis then you will need to create and submit to BODS special timetables to override your normal operation for the period 30th May to 5th June 2022. If revised data is supplied for this period, then your normal timetable needs to be restored in BODS from 5th June 2022.

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5 Software Specific Actions

- 5.1.1 The following software suppliers are known to have defined Spring Bank as 2nd June, so you do not need to make any changes to the date:
 - Ticketer
 - Trapeze Novus
- 5.1.2 Data providers using the Omnibus scheduling suite to produce BODS data can enter the Jubilee Bank Holiday through the Term Code window and adding the date to the list of default bank holidays. Users should then assign that date as an "Other Bank Holiday" and name it appropriately. Trips that will operate on the Jubilee holiday should also be tagged accordingly. Similarly, operators should remember to tag the correct trips for the moved Spring Bank Holiday correctly too. Further guidance is available in the BODS Exporter Manual on the Customer Support Portal or by contacting Omnibus Support.
- 5.1.3 If your supplier is not listed, please confirm with them what action you need to take to ensure Spring Bank is properly coded.

Platinum Jubilee

6 Road Closures and Other Disruptions

- 6.1.1 Across the four days of celebrations there is being planned an extensive programme of events. These events are being planned by a wide range of different organisations and groups and the scale of events will vary considerably from city scale events through to local community street parties.
- 6.1.2 Some of these events will inevitably result in full or partial road closures for some or all of the weekend and may impact bus routes.
- 6.1.3 It will be important to check with your local highways authority on any closures and restrictions that will affect any of your services operating over the long jubilee weekend and make the necessary changes to routes and schedules.

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7 When to Supply Data

- 7.1.1 It is important that customers can plan for their journeys over the period in advance. Journey planners will typically allow journey planning a month in advance.
- 7.1.2 To enable data consumers to import the data and provide journey planning to cover the Platinum Jubilee period and allow advanced planning data should be supplied to BODS by the end of April.

8 If you have questions

- 8.1.1 If you need advice about TransXChange then please contact the RTIG secretariat at secretariat@rtig.org.uk
- 8.1.2 If you require support or are experiencing issues with BODS, please contact the Bus Open Data Service Help Desk.
- 8.1.3 The Help Desk is available Monday to Friday, 9am to 5pm (excluding Bank Holidays in England and Wales, and the 24th December).
- 8.1.4 The Help Desk can be contacted by telephone or email as follows.
- 8.1.5 Telephone: +44 (0) 800 028 0930
- 8.1.6 Email: <u>bodshelpdesk@kpmg.co.uk</u>

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