



improving  
public transport  
through technology

# Benefits of RTiG

## Who we are

*Established in 2000, RTiG is a community organisation which brings together public and private sectors, to achieve effective and efficient use of technology in passenger transport.*

We operate as a subscription organisation with over 50 members – primarily based in UK, but some in mainland Europe and a few beyond.

Our members include all sectors involved in delivering public transport technology: Bus operators, local authorities, government departments, suppliers and consultants.

While there is a technical edge to what we do, our aim is to keep our feet firmly on the ground. RTiG's work aims to address core issues like operational efficiency, punctuality and passenger satisfaction.

*“ We see our continuing membership of RTiG as important to maintaining and developing our customer offer. The guidance and standards provide a solid foundation for innovation”*

**Bus Operator Member**

*“ RTiG's unique benefit is the mix of all sectors of the industry helping share experience for everyone's benefit.”*

**Consultant Member**

## Member Support

*“ Through RTiG events and secretariat you have access to experts who you can talk to with a track record of delivery and who are willing to share their knowledge for the common good”*

**Supplier Member**

*“ RTiG standards and guidance is impartial and trusted by all sectors providing a unique resource.”*

**Local Authority Member**

*RTiG's regular Workshops, and our extensive range of topic-focussed working groups, give our members regular opportunities to meet other experts in the field.*

Invited speakers with particular insight contribute to workshops to ensure that RTiG members are kept abreast of new developments.

We produce, in conjunction with our members, advice and guidance to help ensure you have the knowledge to be able to develop, deliver, operate and support your customer information technology in the most efficient manner.

Our experience and expertise as a collective is recognised by government departments with whom we work with to influence new legislation and guidance to ensure it is appropriate and workable in practice.

The monthly newsletter keeps you up to date with the latest developments in the industry as well as our events and working groups.



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## Industry Standards

*RTiG emerged during 1999-2000 as a direct result of pressure from operators and local authorities for consistency in real time information systems. Because of this it has always put a lot of effort into developing and promoting industry standards.*

We represent the UK on European standards bodies, ensuring that UK plc has a voice in any European standards that may affect us. RTiG was involved in the development of SIRI, a now widely used standard across the industry.

This is fully driven by the real world: we have no interest in creating standards just for the sake of standards we believe they should support the needs of real-world systems and implementation.

Much of our effort is put into ensuring that specifications are practical, by engaging directly with stakeholders across the industry through active Working Groups.

RTiG's members cover the supplier, LA and Operator communities, allowing everyone to meet together in a spirit of mutual respect to achieve a solution that works for everyone.

*“ As a supplier, being able to meet potential customers in a non-sales environment, and having a product that complies with an industry standard, has lead to an unusual situation of esprit de corps. Both customer and supplier have a common understanding of each other's position, which ultimately has made the purchase/sale of any of the goods or services a less fraught for both sides.”*

**Supplier Member**

## Cost Savings

*RTiG's Working Groups provide the industry with a library of standards, guidelines and position papers which can be referenced in procurements.*

By promoting plug-and-play interfaces between different technologies, users and suppliers avoid having to “reinvent the wheel”, sometimes saving many thousands of pounds.

RTiG also holds framework contracts for digital mobile communications, negotiated through European competition mechanisms. Our national reach has enabled suppliers to offer standardised services at highly advantageous prices.

*“ Taking advantage of the RTiG Digital Framework Contract... Our data communications bill for RTI operations dropped from about £260,000 yearly to less than £150,000 yearly for the same level and quality of data service.*

*The massive gain was the result of elimination of base SIM rental charges and the aggregation of data usage across our operations.”*

**Local Authority Member**

These contracts are now widely used, and highly valued by both suppliers and users. Not only do the list prices result in substantial savings, but the procurement process becomes a lot simpler and less resource intensive on both sides.

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